**Food and Beverage Team Leader**

**Job Description**

**Job Title: Food and Beverage Team Leader**

**Reports to:** F&B Manager, F&B Supervisors

**Department:** Leisure and Tourism

**Location:** Raby Castle

**Hours:** Full time, Permanent (includes holidays, weekends and some evening hours during peak season)

**Job Ref:** VA181-2025

Since **The Rising** opened its doors in June 2024, it has become synonymous with culinary excellence, unforgettable moments, and incredible guest experiences. At the heart of this is **The Vinery**, a breathtaking glasshouse nestled within the historic grounds of Raby Castle, Park, and Gardens. We’re seeking **F&B Team Leaders** who can embrace the dynamic nature of this vibrant environment and contribute their talents to every corner of the visitor experience.

If you thrive in roles that keep you active, varied, and customer-focused, this is the opportunity you’ve been waiting for. From preparing fresh coffee in **The Vinery** café, to ensuring exceptional service at pop-up events, take-away kiosks, or even large, private events, your role will be nothing short of extraordinary.

**What You’ll Be Doing:**

As a key member of our F&B team, you’ll have an exciting mix of responsibilities:

* **Leadership and initiative**: Self motivated and industrious at quiet times and a strong leader of others at peak times, you will excel at organising, directing and motivating teams to deliver outstanding service.
* **Coffee and Drinks Service**: Craft exceptional coffee — espresso, cappuccinos, lattes, and more—while bringing warmth and hospitality to every guest interaction.
* **Food Service**: Prepare and serve fresh, locally produced food such as sandwiches, salads, and pastries with care and attention to detail.
* **Event Support**: Be part of the action at unforgettable estate events across a variety of venues, from intimate afternoon teas in the Castle to lively pop-up experiences in the Dutch Barn or Riding School.
* **Customer Engagement**: Sell refreshments, tickets, and retail goods, ensuring every visitor benefits from your expansive knowledge of Raby.
* **Hospitality on the Floor**: Serve guests efficiently and maintain a consistent ambiance in dining and event areas, even at peak times, handling requests with friendliness and professionalism.
* **Takeaway Kiosk Operations**: Provide superb service to visitors stopping by for quick snacks and refreshments, dealing quickly with large queues at busy times.
* **Cleaning and Maintenance**: Maintain cleanliness, organisation, and a safe, welcoming atmosphere in all areas.
* **Versatility is Key**: Whether it’s welcoming visitors in the café, handling queues during peak times, or assisting at exclusive events, your flexibility will ensure service is never compromised.

**What We’re Looking For:**

We need someone who can wear many hats in this hospitality-focused role. You’ll stand out if you have:

* **A Love for Coffee and Food**: Whether you’re a seasoned barista or eager to learn, your passion for great coffee, fresh food, and superb service will set you apart.
* **Hospitality Excellence**: You naturally connect with people and are motivated to ensure every visitor feels valued and welcome.
* **Adaptability**: From fast-paced days in the café to managing a takeaway kiosk at events, you’re flexible and ready to pivot where needed.
* **A Keen Eye for Detail**: Maintaining cleanliness and creating a pleasant environment for guests is second nature to you.
* **Team Spirit**: You’re excited to work closely with colleagues, pitching in, directing and coaching others whilst fostering a supportive and positive atmosphere.
* **Appreciation for the Extraordinary**: Working at a venue like Raby Castle, Park and Gardens means being immersed in history, nature, and cutting-edge design—you’re inspired by your surroundings and take pride in your workplace.
* **Flexibility in Availability**: You’re willing to work on weekends, bank holidays, and during peak seasonal times to meet visitor demand.