**Barista**

**Job Description**

**Job Title: Barista**

**Reports to:** F&B Manager, F&B Supervisors

**Department:** Leisure and Tourism

**Location:** Raby Castle

**Hours:** Full time, Permanent (includes holidays, weekends and some evening hours during peak season)

**Rate of Pay:** Competitive depending on experience and age. (Above NMW)

**Job Ref:** VA180-2025

Since **The Rising** opened its doors in June 2024, it has become synonymous with culinary excellence, unforgettable moments, and incredible guest experiences. At the heart of this is **The Vinery**, a breathtaking glasshouse nestled within the historic grounds of Raby Castle, Park, and Gardens. Now, we’re brewing up a golden opportunity for a talented **Barista** to join our dynamic team.

If you dream of crafting the perfect coffee in a venue that blends history, nature, and cutting-edge design, this is your chance. From frothing milk in The Vinery’s café to serving visitors during pop-up events in the Dutch Barn, Riding School, and even the Castle, variety will be the flavour of your day.

**What You’ll Be Doing:**

As a key member of our F&B team, you’ll have an exciting mix of responsibilities:

* **Coffee and Drinks Service**: An expert in your field. Crafting exceptional coffee - espresso, cappuccinos, lattes, and every pour in between. You will have pace and consistency; able to deliver at speed and to an unrivalled standard.
* **Food Service**: Prepare and serve fresh, locally produced food such as sandwiches, salads, and pastries with care and attention to detail.
* **Event Support**: Be part of the action at unforgettable estate events across a variety of venues, from intimate afternoon teas in the Castle to lively pop-up experiences in the Dutch Barn or Riding School.
* **Customer Engagement**: Sell refreshments, tickets, and retail goods, ensuring every visitor benefits from your expansive knowledge of Raby.
* **Warm and genuine service**: Serve guests efficiently and maintain a consistent ambiance, especially at peak times, handling requests with friendliness and professionalism.
* **Takeaway Kiosk Operations**: Provide superb service to visitors stopping by for quick snacks and refreshments, dealing quickly with large queues at busy times.
* **Cleaning and Maintenance**: Maintain cleanliness, organisation, and a safe, welcoming atmosphere in all areas.
* **Versatility is Key**: Whether it’s welcoming visitors in the café, handling queues during peak times, or assisting at exclusive events, your flexibility will ensure service is never compromised.

**What We’re Looking For:**

We need someone who can wear many hats in this hospitality-focused role. You’ll stand out if you have:

* **A love of coffee!** You will be a skilled barista, able to handle high volumes and demands, whilst ensuring top-notch coffee is delivered with every pour. You will have expert knowledge which you share with colleagues and customers alike.
* **Hospitality Excellence**: You naturally connect with people and are motivated to ensure every visitor feels valued and welcome.
* **Adaptability**: From fast-paced days in the café to managing a takeaway kiosk at events, you’re flexible and ready to pivot where needed.
* **A Keen Eye for Detail**: Maintaining cleanliness and creating a pleasant environment for guests is second nature to you.
* **Team Spirit**: You’re excited to work closely with colleagues, pitching in, directing and coaching others whilst fostering a supportive and positive atmosphere.
* **Appreciation for the Extraordinary**: Working at a venue like Raby Castle, Park and Gardens means being immersed in history, nature, and cutting-edge design—you’re inspired by your surroundings and take pride in your workplace.
* **Flexibility in Availability**: You’re willing to work on weekends, bank holidays, and during peak seasonal times to meet visitor demand.