



Welcome to Raby Castle, Park and Gardens

We thought it would be helpful to let you know what we have open and what measures we have in place so you can enjoy your visit and we can all do our best to protect your health whilst you are with us:

Opening information:

- Park and Walled Gardens – OPEN daily from 10am – Admission prices apply
- Woodland Play Area – OPEN daily from 10am – Access is free of charge
- Refreshment Kiosk (Coach Yard Chalet) – OPEN daily from 10am, purchase Park and Gardens tickets and refreshments here
- Castle - CLOSED
- Stables Cafe and Shop – CLOSED

Please note opening times are subject to change at short notice as we follow the latest government advice on Covid-19.

A few polite requests:

- Toilet facilities are open in the Coach Yard, please thoroughly wash your hands on arrival at Raby
- Our Coach Yard Chalet is open to purchase Park and Gardens tickets and refreshments, the set-up of the Chalet ensures a safe distance is maintained between our staff and customers
- We have moved to a cashless site so please only card payments and where possible these should be contactless



- We are lucky to have a large amount of open space but please respect other people's safety by maintaining a safe distance from our staff and other visitors
- Our outside seating areas are still open and we have spread the tables out but please respect other people's space if using these areas
- It is more important than ever that people dispose responsibly of their own litter so our staff do not have to handle this unnecessarily, please use the bins provided

A few other things:

- Due to Government guidance we have had to cancel all events for March and April. We have been in touch with ticket holders to process a full refund but are happy to take any queries over the phone – 01833 660202
- With the Castle being closed we have also had to postpone Group and School bookings for March and April but plan to reschedule these for later in the year
- Annual passes are still on sale on site and online and could be a great way to be able to enjoy the Park and Gardens in a cost effective way – please ask staff for details
- Details of events that we hope will still go ahead, current opening times, annual pass and other information about how we are handling the current situation can be found on our website – www.raby.co.uk/raby-castle

Thank you for supporting Raby in this uncertain time, we hope you enjoy your visit.